



Euro Railways

ES*

Premier Train: Italy

Traveling in Italy

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ES* trains operate between all major Italian cities.

Features

- ES* is the new system of high quality trains operating in Italy on routes connecting the main Italian cities and towns. That means new technologies, comfort and speed for the traveler.

- Routes and Travel Times:

Milano–Bologna–Firenze–Roma–Napoli–Salerno– Reggio Calabria (11h); Milano–Venezia (2h 45 min); Roma–Torino (6h 11min); Roma–Genova– San Remo (6h 39 min);

Roma–Venezia (4h 33 min);

Roma–Ancona (3h 07 min); Roma–Bari–Brindisi– Lecce (6h 13 min)

- Accommodations: First and Second Class On board services: restaurant car (breakfast, lunch or dinner), salons consisting of 4 armchairs and fitted with sockets for portable computers.

- Check-in procedures: There are no check-in procedures before boarding ES* trains. Ticket control will occur on boarding the train.

Price list (price in US\$)

ES* (Eurostar Italia)	1st class	2nd class
Seat reservation individual	\$ 15	\$ 15
Seat reservation group	\$ 15	\$ 15

Eurailpass, Point to Point ticket, Eurail Selectpass (including Italy), Eurail France 'n Italy Pass, Trenitalia Pass and Eurail Greece 'n Italy are valid on ES* (Reservations additional). PTP prices are available in Euronet. Premier train fee does not apply. Valid from 01/01/05 to 12/31/05, subject to change

Conditions

- Pass holders: travel must be completed by midnight on the last date of validity of the pass.
- All ES* routes must be booked as separate point to point and reservation.
- Reservations are compulsory and at additional cost.

Refund policy

- Lost or stolen tickets are neither refundable nor replaceable unless as covered by the Rail Protection Plan.
- A 15% cancellation penalty applies to unused tickets received by the issuing office before the first day of validity printed on the ticket.

Tickets returned after the first day of validity can be refunded if they have been endorsed as "not used" by a railway official at the station of departure.

- Refund requests must be submitted within 6 months from the last day of validity of the tickets.
- Reservation fees are not refundable.

Euro Railways
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Euro Railways customer's support

We are not only dedicated to offer a range of European Rail Products, but also proud of ourselves to develop 4 different ways to assist you better.

- Live chat: Live chat with an European Rail expert (available: 9am to 9 pm ET)
- Personal Travel Assistant: click www.eurorailways.com, inform your options and preferences, and soon you will receive a customized suggestion by e-mail
- Call Free: 1- 866- 768- 8927 (9 am to 5 pm ET, from Monday to Friday)
- E-mail: callcenter@eurorailways.com